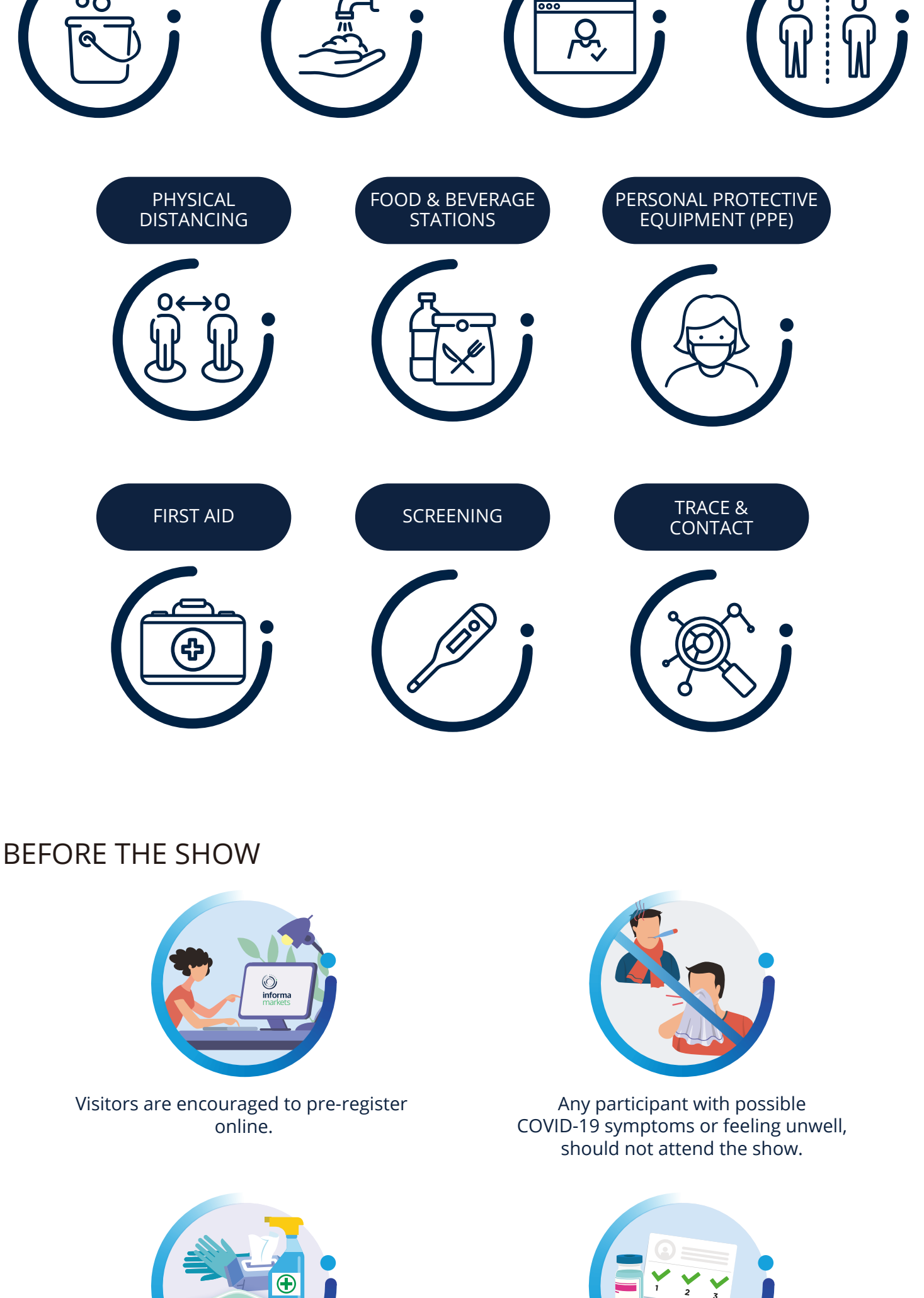


# Informa's COMMITMENTS

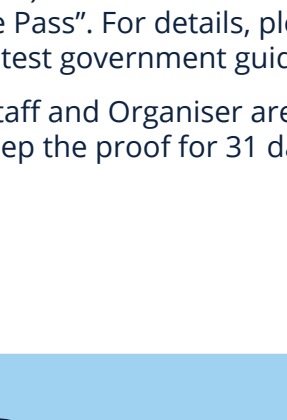
At Informa Markets, our events run in accordance with the AllSecure Standard, with a commitment to ten key priorities:



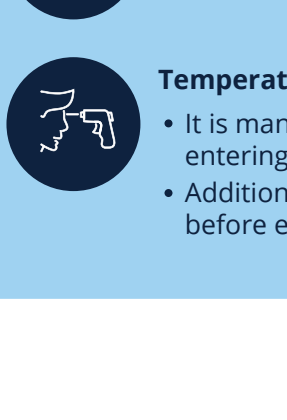
## BEFORE THE SHOW



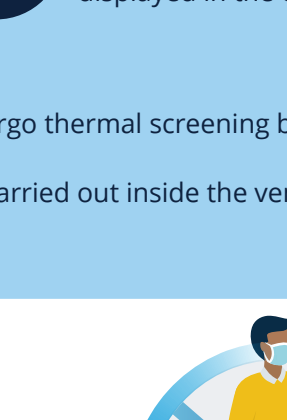
Visitors are encouraged to pre-register online.



Any participant with possible COVID-19 symptoms or feeling unwell, should not attend the show.



Attendees should prepare enough Personal Protective Equipment (PPE) to use onsite.



Exhibitors are required to provide a proof of COVID-19 Vaccination Record or COVID-19 Vaccination Medical Exemption Certificate (as applicable) which fulfills the requirements of "Vaccine Pass". For details, please refer to the latest government guidelines.

Exhibitor staff and Organiser are required to keep the proof for 31 days.

## AT THE ENTRANCES



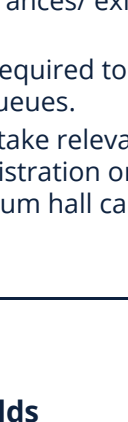
Compulsory for all participants to wear face masks (recommended to wear surgical mask) at all times in the venue. No admittance is allowed without a face mask.



Face masks can be purchased onsite.



Automatic hand sanitizer dispenser stands are available.



Event signage with preventive measures and symptoms of COVID-19 will be prominently displayed in the common areas.

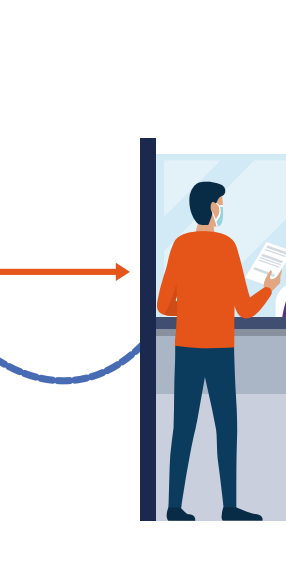


**Temperature Screening**

- It is mandatory for all attendees to undergo thermal screening before entering the venue.
- Additional temperature checks may be carried out inside the venue, before entry to the exhibition halls.

## Hong Kong Quarantine Order

Anyone subject to the quarantine order will be denied entry to the venue.



## Trace and Contact

- Admission is controlled, granted only for exhibitors and invited buyers with valid identity document, ensuring traceability of all participants, subject to the Hong Kong privacy ordinance.
- On-site identity verification will be conducted at checkpoints to confirm the identity of all attendees.

## Vaccine Pass & LeaveHomeSafe

- Visitors are required to a) scan the "LeaveHomeSafe" QR code and display it to the entrance staff and b) proactively present the COVID-19 Vaccination Record or COVID-19 Vaccination Medical Exemption Certificate (as applicable) which fulfills the requirements of "Vaccine Pass" at the show venue and each catering outlet.

\*Data saved in the QR Code Verification Scanner is encrypted and personal data will become non-identifiable after processing. Saved personal data will be erased automatically after 31 days.

## REGISTRATION



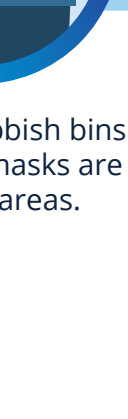
## Crowd control

- Designated entrances/ exits and real-time head count will be enforced.
- Attendees are required to keep a 1.5 m distance from other people in the queues.
- Organiser may take relevant measures such as temporarily suspending registration or entry into the halls to comply with the maximum hall capacity.



## Protective shields

Acrylic protective screens installed at registration counters.



## Non-contact registration

- Online registration available to facilitate non-contact registration.
- Self-print badge kiosks will be set up at the registration area.



Contactless payment systems at registration counters.

## INSIDE THE VENUE AND STANDS



Exhibitors are requested to manage capacity inside the stands according to government guidelines.



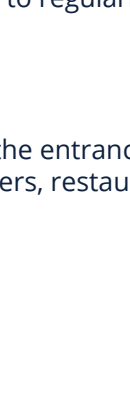
Wear a mask at all times, and if deemed necessary, a transparent face shield as well.



No eating and drinking inside exhibition halls.



Install acrylic protective shields at showcases, meeting tables.



Limit tables and chairs inside booths.



The capacity of each table should follow the latest government guideline.



Venue main entrance floor mats are sprayed with diluted bleach.



Doors, door handles at major entrances, escalator handrails are protected by photocatalyst for its physical puncture sterilization.



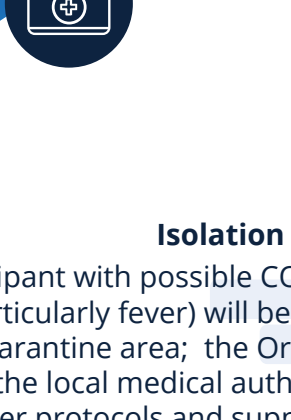
All restrooms have attendant to carry out on-going cleaning and disinfecting.



Venue will be disinfected at the end of the day after general cleaning.



Exhibition venue ventilation system, supplying fresh air, is running at maximum capacity.

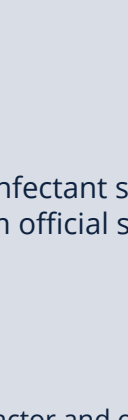


Specific rubbish bins for disposal of used face masks are provided at prominent areas.

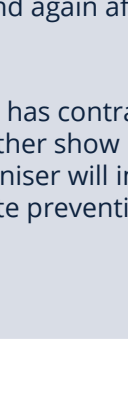
## CATERING



No eating/drinking inside booths. Designated catering area will be arranged.



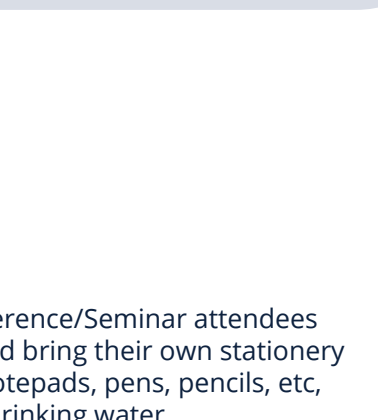
Only pre-packed / individually packed food is available at designated catering area.



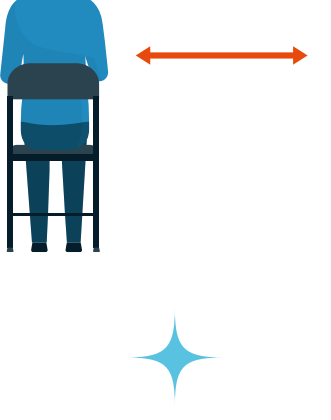
Water Fountains / Dispensers facilities are now suspended.



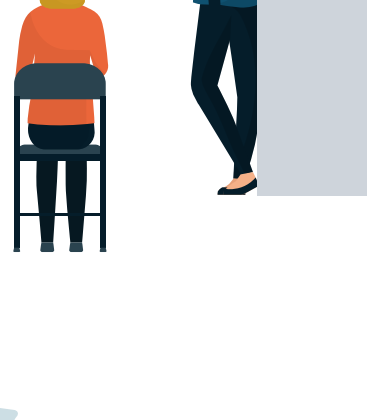
All outlets support cashless payment system.



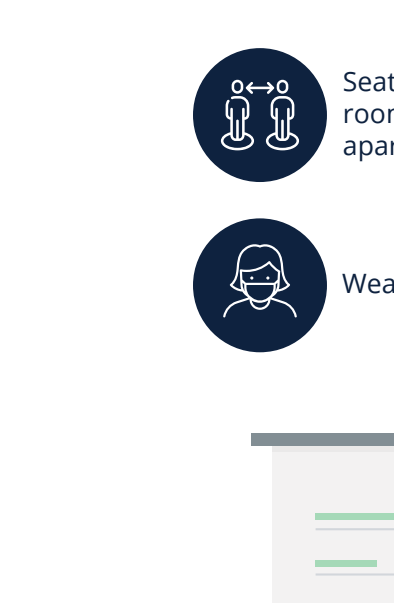
Tables will be set at a distance based on the government guidelines.



Tables and chairs in restaurants will be cleaned with diluted bleach.



## SERVICES



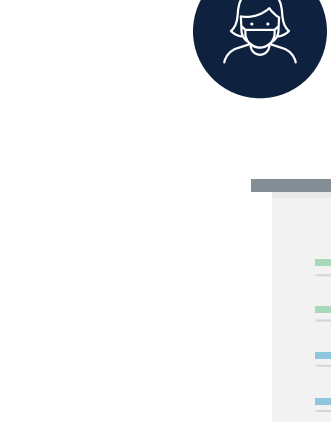
## Hand Washing / Sanitising

Hand sanitising stations are located throughout the event. We encourage all participants to regularly wash and disinfect their hands.

## Additional Hygiene

Additional hand sanitisers at the entrances, lift lobbies, customer / information counters, restaurants.

## SPECIAL ACTIONS



## First Aid Team

First aid support will be available onsite during the entire event.

## Isolation Rooms

Any participant with possible COVID-19 symptoms (particularly fever) will be held in a separate quarantine area; the Organiser will work with the local medical authority to ensure proper protocols and support are followed.



Disinfectant spray, wipes and etc can be purchased from official stand contractors onsite.



Official stand contractor and other stand contractors involved in the event will be advised to deep clean all fixtures and fittings before delivery to venue and again after set-up.



Masks may be purchased at convenience store and vending machines on-site.

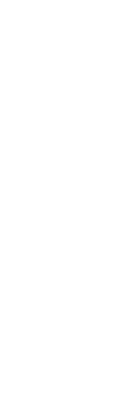


If an individual who has shown COVID-19 is found to have visited the exhibition, or if exhibitors or other show contractor personnel have been confirmed to have contracted COVID-19, the Organiser will immediately contact the related authorities and take appropriate preventive measures according to their guidelines.

## CONFERENCES/SEMINARS/SPECIAL EVENTS



Seats in conference/seminar rooms will be at least 1.5m apart.



Conference/Seminar attendees should bring their own stationery i.e. notepads, pens, pencils, etc, and drinking water.



Wear face mask at all time.



Conference organisers must adhere to Exhibition Organiser's safety procedure standards.



Microphones used in seminar sessions/event area will be equipped with disposable microphone covers to ensure hygiene.



Equipment will also be disinfected after every use.



## PLEASE REMEMBER



## Handshaking

Following the guidance of global and local authorities, eliminating handshakes is highly recommended.



Download e-brochure/e-news through QR code, rather than print promotional material.



Utilise E-Payment i.e. Octopus card, QR code, online banking, WeChat pay, Apple & Google Pay, rather than cash onsite.



Throughout the event, announcements will be broadcast repeatedly to remind the importance of maintaining physical distance, washing and sanitising hands.